



EU Digital Services Act Annual Transparency Report

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In accordance with articles 15 and 24 of the Regulation (EU) 2022/2065 on a Single Market For Digital Services (DSA), Dassault Systems is publishing the annual transparency report for [3DSwym service](#), Dassault Systems' online platform. This report provides information on Dassault Systems's efforts and resources to moderate content on 3DSwym service during the period from 17 February 2024 to 31 December 2024.

Section 1: Orders from Member States

Total number of EU Member State orders to act against illegal content: 0.

Total number of EU Member State orders to provide information: 0.

Section 2: Notices received through notice and action mechanisms (article 16 of the DSA)

Numbers categorised by:

- **alleged type of illegal content concerned:**
 - o cyber violence (moral or sexual harassment): 0
 - o data protection and privacy violations (violation of a user's privacy rights): 1
 - o illegal or harmful speech (content is deemed to be inappropriate or offensive to other user(s)): 332
 - o intellectual property infringements (content violates the publicity or confidentiality of a third party): 3
 - o risk for public security (suspicion of a criminal offense): 2
 - o scams/fraud (fake identity): 2
 - o other violation of provider's terms and conditions: 205
 - sexual-linked (e.g. nudity, pornography): 0
 - advertisement: 205
 - personal opinion (e.g. political, religious related post): 0
- **median time needed to take action on content** (in hours): 10 hours

Trusted flaggers

(Organisations that are formally recognised as trusted for identifying and reporting illegal content. The list can be found [here](#))

- **notices received from trusted flagger:** 0.

Number of actions taken in response to notices, broken down by:

- o actions based on legal grounds: 340.
- o actions based on violation of provider's terms and conditions: 205.

Section 3: Actions taken at DS' own initiative

Numbers of actions taken at DS's own initiative, including the use of automated tools, that affect the availability, visibility and accessibility of information provided by recipients of the service.

Detection methods:

- number of items moderated at DS' own initiative: 277
- number of items detected solely using automated means: 0.

Numbers broken down by alleged type of illegal content concerned:

- cyber violence (moral or sexual harassment): 0
- data protection and privacy violations (violation of a user's privacy rights): 0
- illegal or harmful speech (content is deemed to be inappropriate or offensive to other user(s)): 194
- intellectual property infringements (content violates the publicity or confidentiality of a third party): 0
- risk for public security (suspicion of a criminal offense): 10
- scams/fraud (fake identity): 0
- other violation of provider's terms and conditions: 73
 - sexual-linked (e.g. nudity, pornography): 0
 - advertisement: 73
 - personal opinion (e.g. political, religious related post): 0

Content moderation measures taken broken down by type of restriction applied:

- visibility restriction: content removal: 794
- visibility restriction: content modification: 28
- account restriction: suspension: 0
- account restriction: termination: 0.

Section 4: Internal complaint-handling system, out-of-Courts dispute settlements and suspensions imposed on repeated offenders

Internal complaint-handling system

- number of complaints submitted to the internal-complaints mechanism: 0
- number of restrictions newly imposed as a result of internal complaint: 0
- complaint regarding a decision to remove or disable access to or restrict visibility of information: 0
- complaint regarding a decision to suspend or terminate the account: 0
- complaint regarding a decision not to take on a notice submitted in accordance with article 16: 0
- complaint regarding a decision not to take action on a notice submitted by a trusted flagger: 0

Out-of-Courts dispute settlements

- number of disputes submitted to the out-of-court dispute settlement bodies: 0.

Suspensions imposed to protect against misuse

Numbers of suspensions enacted for the provision of manifestly illegal content: 0.

Numbers of suspensions enacted for the provision of manifestly unfounded notices: 0.

Numbers of suspensions for the provision of manifestly unfounded complaints: 0.

Decisions taken in respect of those complaints / out-of-court dispute mechanisms

- o decisions upheld: NA.
- o decisions partially reversed: NA.
- o decisions reversed: NA.
- o decisions omitted: NA.
- the median time needed for taking those decisions (in hours): NA.

Section 5: Use of automated means for content moderation and indicators of accuracy

Dassault Systems did not use automated means for content moderation during the year 2024.